

Dear Customer,

Following the recent MHRA Safety Alert for Medical beds, trolleys, bed rails, bed grab handles and lateral turning devices, dated 30th August 2023 we would like to offer the following information regarding our product range of Parnell Premier bed rails (also known as bed levers, bed sticks or grab handles).

- Every effort possible has been taken to ensure our products are compliant with all relevant standards. Originally tested to comply with the standards set out in BS EN 1970:2000 at Newcastle University and passed as CE compliant, our products have more recently been classified as a Class 1 Medical Device (Medical Devices Regulation MDR 2017/745) and our company registered as a medical device manufacturer with the MHRA.
- The Parnell bed rail is designed to aid a person to transfer in and out of bed independently, and to alter their position whilst in bed. A Parnell bed rail should be positioned on a bed for this purpose only. A Parnell bed rail is not a fall prevention rail and should not be used as such.
- The use of our bed rails must always be preceded by a risk assessment. Healthcare professionals or competent persons should carefully consider the benefits and risks of use of a Parnell bed rail before it is used by a patient. The use of a Parnell bed rail must be appropriate for the client's needs, a reassessment may be appropriate if those needs change.
- A Parnell bed rail is for use with static base adjustable beds, and most conventional bed frames including metal and wooden framed beds. Divan and Ottoman style beds can also be compatible providing they have enough clearance underneath the base for the legs to slide underneath (at least 3cm). Parnell bed rails are not compatible with height adjustable beds.
- The Parnell bed rail has internal gaps which comply with the recommendations of the British Standards and MHRA guidelines.
- A Parnell bed rail offers excellent value for money and sustainability providing many years' service in normal use, and with no other maintenance required other than cleaning.

- A Parnell bed rail is for use by adults of typical body dimensions. Our bed rails have not been tested as suitable for use by children.
- For user safety Parnell bed rails have a range of three models depending upon the weight of the user. The correct rail must be used according to the user's weight.

Parnell Premier for persons up to 18 stone / 115 kgs

Parnell Premier Plus for persons up to 25 stone / 160 kgs

Parnell Prem-Platinum for persons up to 32 stone / 200 kgs.

NB: The Parnell Plus and Prem-Platinum models are also slightly taller so may also be considered for people with higher than average mattresses.

Parnell has many tens of thousands of Parnell Premier bed rails in constant use, day and night. No injuries or incidents have been attributed or associated with our products which is a fitting tribute to the safety and quality of our range of Parnell Premier bed rails.

As a company we are passionate about customer safety and customer satisfaction, we are always open to industry feedback to ensure the safety of our products as our absolute priority. If any further information is required regarding the safe use of our products, please contact us at info@parnellproducts.com.

Staff training can also be arranged by request if required.

Disclaimer: It is the responsibility of the person providing the bed rail to fully risk assess, fit and demonstrate the use of the bed rail to the end user and document the persons suitability for the equipment. Parnell will not accept any responsibility for inadequate risk assessments, misuse of equipment, equipment fitted to incompatible beds, or assessments carried out by persons who are not adequately trained.

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